



Update Order Email Address

User/Installation Guide

Version 2.4.2

1. Overview

The Update Order Email Address extension gives you the ability to modify an incorrect order email address. Sometimes a customer service agent, a guest customer or a new registered customer enters accidentally an incorrect email address when submits an order. This causes the problem that the customer never receives the order confirmation email. Unfortunately, customer service cannot modify the email address on the order. This extension solves that problem by letting you to modify the customer email on order level and then you can resend the order confirmation email to the new email address.

2. Key Features

- Modify the customer email address on order level
- And resend the order confirmation email to the new email address

3. Other Features

- Developed by a Magento Certified Developer
- Meets Magento standard development practices
- Single License is valid for 1 live Magento installation and unlimited test Magento installations
- Simple installation
- 100% open source

4. Compatibility

Magento Community Edition 2.4

5. Download the Extension

- [Sign in](#) to your account
- Navigate to menu **My Account** → **My Downloads**
- Find the extension and click to download it
- Extract the downloaded ZIP file in a temporary directory

6. Backup your web directory and store database

Before installing the extension, backup your web directory and store database. All our extensions are tested on clean Magento installations. We can not guarantee of compatibility with third party extensions or customized Magento installations. We recommend to install any extension you obtain from us on a testing Magento installation first and then on a live Magento installation in case of incompatibility with third party extensions.

7. Installing the Extension using an archive and FTP

- Upload the extracted folders and files of the extension to base (root) Magento directory. Do not replace the whole folders, but merge them. If you have downloaded the extension from Magento Marketplace, then create the following folder path **app/code/MageVision/UpdateOrderEmailAddress** and upload there the extracted folders and files.
- Connect via SSH to your Magento server as, or switch to, the Magento file system owner and run the following commands from the (root) Magento directory:
 - `cd path_to_the_magento_root_directory`
 - `php bin/magento maintenance:enable`
 - `php bin/magento module:enable MageVision_UpdateOrderEmailAddress --clear-static-content`
 - `php bin/magento setup:upgrade`
 - `php bin/magento setup:di:compile`
 - `php bin/magento setup:static-content:deploy`
 - `php bin/magento maintenance:disable`
- Log out from Magento admin and log in again

8. Installing the Extension via composer (Magento Marketplace)

- Connect via SSH to your Magento server as, or switch to, the Magento file system owner and run the following commands from the (root) Magento directory:
 - `cd path_to_the_magento_root_directory`
 - `php bin/magento maintenance:enable`
 - `composer require magevision/module-update-order-email-address`
 - `php bin/magento module:enable MageVision_UpdateOrderEmailAddress --clear-static-content`
 - `php bin/magento setup:upgrade`
 - `php bin/magento setup:di:compile`
 - `php bin/magento setup:static-content:deploy`
 - `php bin/magento maintenance:disable`

9. How to Use

Screenshot Magento Admin Order View Email Address Edit

The screenshot displays the Magento Admin interface for viewing and editing an order's email address. The page is titled "#000000002" and includes a navigation sidebar on the left with options like Dashboard, Sales, Products, Customers, Marketing, Content, Reports, Stores, System, and Find Partners & Extensions. The main content area is divided into several sections:

- Order & Account Information:** Contains a table with order details.

Order #	000000002 (The order confirmation email is not sent)
Order Date	Feb 22, 2016, 2:09:29 PM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View
- Account Information:** Contains a table with customer details.

Customer Name	Veronica Costello
Email	roni_cost@example.com Edit
Customer Group	General
- Address Information:** Divided into Billing and Shipping addresses.

Billing Address Edit	Shipping Address Edit
Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326	Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326
- Payment & Shipping Method:** A section for viewing and editing payment and shipping details.

At the top right, there are navigation links: [← Back](#), [Send Email](#), [Credit Memo](#), and [Reorder](#). The user profile "admin" is visible in the top right corner.

Screenshot Magento Admin Order View Email Address Update

The screenshot shows the Magento Admin interface for viewing and updating an order. The order ID is #000000002. The page is divided into several sections: Order & Account Information, Address Information, and Payment & Shipping Method. The 'Email Address Update' process is highlighted in the 'Account Information' section.

Order & Account Information

Order # 000000002 (The order confirmation email is not sent)

Order Date	Feb 22, 2016, 2:09:29 PM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View

Account Information

Customer Name	Veronica Costello
Email	<input type="text" value="info@magevision.com"/> Update
Customer Group	General

Address Information

Billing Address Edit	Shipping Address Edit
Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326	Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326

Payment & Shipping Method


Payment Information	Shipping & Handling Information
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Navigation Menu: DASHBOARD, SALES, PRODUCTS, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, FIND PARTNERS & EXTENSIONS.

Order View Sidebar: Information, Invoices, Credit Memos, Shipments, Comments History.

Order View Actions: Back, Send Email, Credit Memo, Reorder.

Screenshot Magento Admin Order View Email Address Updated



#000000002

🔍 🔔 👤 admin

← Back Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Order & Account Information

Order # 000000002 (The order confirmation email is not sent)

Order Date	Feb 22, 2016, 2:09:29 PM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View

Account Information

Customer Name	Veronica Costello
Email	info@magevision.com Edit
Customer Group	General

Address Information

Billing Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Shipping Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Payment & Shipping Method

Payment Information

Shipping & Handling Information

9. Support

If you need support or have any questions directly related to a MageVision extension, please contact us at support@magevision.com

Best regards,
The MageVision Team